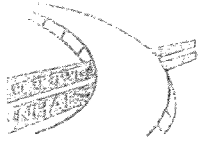


1.1.1

3

103 B



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(सड़क परिवहन और राजमार्ग अंशालय)
National Highways Authority of India

(Ministry of Road Transport and Highways)
जी-5 एवं 8, सेक्टर-10, द्वारका, नई दिल्ली - 110 075
G-5 & 8, Sector-10, Dwarka, New Delhi-110075

दूरभाष / मोबा. नं. 011-26103342 / 26103343
फैक्स / ईमेल: 011-26103307 / 26103308

Date: 12th May, 2014

To

All ROs

Sub:

NHAI is preparing a set of key performance indicators (KPI) for evaluation and assessment of performance of the Consultancy Firms working with NHAI. Consultant would be rated in assignments being executed / executed in NHAI Projects by them based on its performance against each of these KPIs resulting into a cumulative rating score. The rating will be assigned to firms & Team leaders separately.

- It is desired that such key performance indicators along with objective values may be suggested by the field units for rating the Consultants individually on the KPIs and a cumulative score.
- The performance of Consultants in their ongoing projects will form a basis for their evaluation and engagement in future projects. Accordingly, you are required to sensitise the consultants working with you to take note of this for timely corrective actions and improving their performance for the Terms of Reference of the assignment.
- It has been noted that often IE and PD are not reporting major safety and quality issues noticed by them in project implementation which is affecting the projects adversely.
- The Competent Authority has taken a serious view of these lapses and decided that failure in promptly reporting of safety and quality issues by the PD would necessarily be reflected in their APARs and similar failure by IE will result into blacklisting them for participation in future engagements in NHAI projects.

This issues with the approval of the Competent Authority.

12/05
(A.K. Singh)
CGM (CMS)

Copy:

All CGMs HQ
All GMs HQ

For kind information:

✓ PS to Chairman
All Members