



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय)

National Highways Authority of India

(Ministry of Road Transport & Highways)

G-5 & 6, SECTOR-10, DWARKA, NEW DELHI-110045

PHONE : 91-11-5074100/5074200

Fax : 91-11-5093507/5093514

Extn. : 2223/2318/2468/2553

No. NHAI/13013/15/02-03/CO-CMD/Valsad 6.1.2003

Circular no. NHAI/Commercial Operations/13

Sub: Engagement of fee (toll) collecting agency for collection of fee

This is in continuation to our circular no. NHAI/Commercial Operations/9 dated 22.10.02, NHAI/Commercial Operations/10 dated 8.11.2002 and no. NHAI/Commercial Operations/12 dated 15.11.2002, on above subject. As per present practice, the office of Director General of Resettlement (DGR) has been sponsoring name of individual ex-servicemen only. DGR has also agreed to sponsor empanelled security agencies as well, since difficulties have been expressed in engaging the individual ex-servicemen sponsored by them.

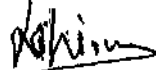
In this regard, we are enclosing a copy of our letter no. NHAI/13013/22/CMD-CO/DGR dated 23.12.2002 and their reply vide letter no. 212/SA/DGR/NHAI/Emp dated 26.12.2002 for your guidance.

In earlier cases, where they have sponsored the name of individual ex-servicemen only, may also be taken up with DGR if considered necessary, for obtaining name of empanelled security agencies.

The issue is also under consideration for framing the guidelines and as such, the final recommendation in the matter may be sent to HQ for approval.

Please acknowledge.

This issues as per approval of Member (A).


(M.M. Lohia)
GM (Commercial Operations)

To,

All PIU/CMUs
NHAI

Copy submitted to

Members/CGMs/CVO
GMs at HQ
PS to the Chairman

Tele: 26192354

Registered
Govt of India
Ministry of Defence
Dte Gen Resettlement
West Block-IV, RK Puram
New Delhi-110066

2112/SA/DGR/NHAI//Emp

26 Dec 2002

GM (CO)
National Highways Authority of India
(Ministry of Road Transport & Highways)
G-5 & 6, Sector-10
Dwarka, New Delhi - 110045

SPONSORSHIP FOR SECURITY & ALLIED SERVICES

1. Please refer to your letter No. NHAI/13013/22/CDM-CO/DGR dated 23 Dec 2002.
2. The security agencies empanelled with DGR will be able to perform the job of toll collection efficiently. As per the DGR guidelines these agencies will have to employ minimum 90% ex-servicemen and all the persons employed by these agencies will have to be paid minimum wages as notified by the government. Only the service charges paid to the agencies are negotiable between 12 to 18 percent. As regards the term of contract is concerned, DGR generally sponsors an agency to an employer for a period of two years which could be extended by another two years provided the employer give satisfactory performance report and also requests for re-sponsorship of the same agency. However, if an employer wants the contract for only a period of one year then the agency can be sponsored accordingly. While sponsoring agencies initially, DGR offers the name of three agencies so that the employer could first give limited tender to these agencies and effect competitive bidding.
3. In view of the above, it is requested that DGR may be approached for sponsoring security agencies for manning toll plazas along the National Highways.



(G Vinod)
Lt Col
Dy Director(Emp)
For DGR

26172386



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(सड़क परिवहन और राजमार्ग मंत्रालय)

National Highways Authority of India

(Ministry of Road Transport & Highways)

G-5 & 6, SECTOR-10, DWARKA, NEW DELHI-110045

PHONE : 91-11-5074100/51

Fax : 91-11-5093507/50

Extn. : 2223/2318/246

NHAI/13013/22/CDM-CO/DGR

23.12.2002

Director General
Dte General Resettlement
(Employment Directorate)
Ministry of Defence
Govt of India
West Block-IV, RK Puram
NEW DELHI-110 066

Sub: Sponsorship of an agency by DGR for the purpose of the management of toll plaza including collection of fee (toll).

Respected Sir,

We have been seeking name of various agencies/ex-servicemen from your office engaged in rehabilitation of ex-servicemen for the purpose of management of toll plaza at various locations across the country. Number of such plazas (at present about 25) are increasing. A single toll plaza would typically require about 80-100 personnel, though exact number would depend upon the maximum number of lanes to be operated. We are also experimenting the system of maintenance of the highway and management of toll plaza by a single operator selected on competitive bidding where the operator decides his own agency for toll collection and we have no role to play in the selection. We have been sponsored name of individual ex-servicemen by your office and in many case, it has been found difficult to select an ex-servicemen out of the sponsored names (a) lack of their willingness (b) lack of their organizational capabilities or (c) their preoccupation with other works.

We request you to kindly advise whether security agencies empanelled with your office, could also be sponsored for the purpose. If so, (a) whether they would require to


1/11/02, 50

engage 100% ex-servicemen (b) whether the amount to be paid by NHAI to the age is negotiable or only service charges are negotiable (c) How long a particular age could be continued if the performance is satisfactory assuming that the initial contract would be for one year or less.

We shall be grateful if you could kindly guide us on above points and also advise options which could be available to us in above matter.

Thanking you,

Yours faithfully,


(M. M. Lohia)
GM (CO)