



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(पोत परिवहन, सड़क परिवहन और राजमार्ग मंत्रालय)

National Highways Authority of India

(Ministry of Shipping, Road Transport & Highways)

G-5 & 6, Sector-10, Dwarka, New Delhi-110075

NHAI/13013/22/03-03/CMD-CO/DGR (Vol. III)

Phone : 91-11-25074100/25074200

Fax : 91-11-25093507/25093514

Extn. : 2223/2318/2468/2553

6th January, 2005

CIRCULAR NO.: NHAI/COMMERCIAL OPERATION/52

Sub: Fee collection through DGR sponsored Ex-Servicemen

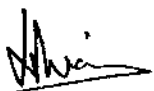
In the matter of collection of user fee, following policy will be followed with immediate effect:

1. Collection through Private Contractor will be preferred. Detailed instructions in the matter have already been issued vide Circular No NHAI/Commercial Operation/48 dated 20.10.04. Concerned Project Director may send a proposal to Head Office for in principle approval of Head Office both for new and existing stretches.
2. For stretches/bridges where collection through Private Contractor is not opted for, departmental collection of fee will be undertaken. In such cases, generally collection through ex-servicemen (ESM) agencies sponsored by Director General of Resettlement (DGR), Ministry of Defence, Government of India, as against collection through an Operation and Maintenance (O&M) Contractor, will be preferred. More specifically on the stretches where performance of O&M Contractor has not been satisfactory in the matter of collection of user fee, collection may be undertaken through ESM agencies.
3. Further it has been further decided that
 - (i) Project Directors should seek sponsorship of ESM agencies from DGR only when the work of collection of user fee can be awarded with certainty to one of the sponsored ex-servicemen. Usually DGR should be forwarding not less than 7 names and in case of further necessity, more name can be asked for.
 - (ii) CM Division and concerned PIU/CMU must coordinate to ensure that no simultaneous commitment is offered to bidders of O&M work about collection of user fee, while the sponsorship has also been sought for from DGR. However, as a precautionary measure, a provision for collection of user fee could be kept in BOQ of O&M Contract for a short

period (say upto 6 month), which could be utilized at the discretion of NHAI, in case of necessity.

Please ensure strict compliance.

This issues with the approval of Competent Authority.


(M M Lohia)
General Manager (CO)

To

All PIUs/CMUs
NHAI

Copy to:

1. All Members
2. All CGMs / CVO
3. All GMs
4. PS to Chairman
5. Librarian
6. Director General of Resettlement, R.K. Puram, New Delhi