



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(पोत परिवहन, सड़क परिवहन और राजमार्ग मंत्रालय)
National Highways Authority of India

(Ministry of Shipping, Road Transport and Highways)
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NHAI/13013/450/08-09/CO/ Monitoring Committee

31.3.2009

CIRCULAR NO:- NHAI/ COMMERCIAL OPERATIONS/ 103

Sub:- Constitution Of Sub-Committee For Monitoring, Reviewing and Overseeing the Functioning of Toll System.

Dear Sir,

1. Consequent to the agreement entered into between Ministry of Shipping Road Transport and Highways & All India Motor Transport Congress on 4.7.2008, the Govt has constituted a permanent monitoring mechanism by setting up a committee under the Chairmanship of Chairman NHAI, for Monitoring, Reviewing, and overseeing the functioning of toll system as per Office Memorandum no. NH-37013/13/2008-PIC dated 2.1.2009.
2. The Terms of Reference (TOR) of the committee are:
 - (a) To monitor operation, maintenance and tolling obligation of the concessionaire with respect to the provisions of the concession agreement.
 - (b) To review the conditions of the stretches under Public Funded Projects including condition of facilities provided and suggests measures for improvement.
 - (c) To review the waiting time at toll plaza and suggest measures to reduce the waiting time and bring it to contract specific standard.
 - (d) To put in place a mechanism for receipt of public grievances. Review, address and initiate corrective actions to address public grievances.
 - (e) To review the existing toll system at the toll plazas and set targets for their improvement.
3. The committee in its second meeting has decided to set up a subcommittee each to monitor, review and oversee the functioning of the toll system in BOT and Public Funded sections. The committee would conduct planned & short notice visits to monitor & review sections and present its report to the committee. The composition of the both the committees is attached as Annexure 'A' & 'B' respectively.

4. The Project Directors and Concessionaires will be co-opted members of the committee during the visit to their sections and are to give all the information and render all assistance to the committee to discharge their responsibility.

Please acknowledge receipt.

Thanking you,

Yours faithfully,


(Vinay Kaushal)

Gp Capt

General Manager (CO)

Member (Secretary)

Encl:- As above.

To,

1. All Project Directors of PIU/CMU.
2. All BOT Concessionaires.

Copy to:-

1. All Members.
2. All CGMs/ CVO.
3. All GMs.
4. PS to Chairman.
5. Librarian
6. All Committee Members

Annexure 'A'

Composition of the sub committee – BOT sections

To monitor operation, maintenance and tolling obligation of the concessionaire with respect to the provisions of the concession agreement & To review the waiting time at toll plaza and suggest measures to reduce the waiting time and bring it to contract specific standard.

CGM(CM) NHAI - Chairman

Rep Planning Commission

GM (BOT) Concerned project

GM (Elect) Convener of sub committee

Project Director of NHAI

Mr Charan Singh Lohara –President AIMTC

Mr Deepak Sachdeva -AIMTC

One from the following during visit to the section in the respective zone:

Mr Inder Bir Singh-NZ - AIMTC

Mr KK Bansal/Mr Satish Sharma-EZ - AIMTC

Mr GR Shanmugappa-SZ - AIMTC

Mr Bal Malkit Singh-WZ - AIMTC

Annexure 'B'

Composition of the sub-committee – Public Funded sections

To review the conditions of the stretches under Public Funded Projects including condition of facilities provided and suggests measures for improvement& To review the waiting time at toll plaza and suggest measures to reduce the waiting time.

CE(PIC) DoRT&H– Chairman of the subcommittee

GM (CO)

GM(CM)-Convener

Mr Manoj Dave or Mr Venkat S Rao

Project Director of PIU/CMU

Mr Charan Singh Lohara -President AIMTC

Mr Om Prakash Agarwal – AIMTC

One from the following during visit to the section in the respective zone:

Mr Gurmit Singh Baweja-NZ - AIMTC

Mr Gopal Naidu-SZ - AIMTC

MR GR Shanmugappa-SZ - AIMTC

Mr R Sugumar-SZ - AIMTC

Mr NL Gupta-WZ - AIMTC