



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(पोत परिवहन, सड़क परिवहन और राजमार्ग मंत्रालय)
National Highways Authority of India

(Ministry of Shipping, Road Transport and Highways)

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Ref:NHA/13013/T-24/03-04/CMD-CO/Comparison(Fee collection) 17.03.2010

CIRCULAR- 117

It is being observed from the monthly collection reports that revenue collection is on the decline at most of the toll plazas. It reflects that Project Directors are not concentrating on revenue collection activities seriously. There are some instances in notice regarding complaints of duplicate tickets as well as manipulation in server. These may be the root cause of decline in user fee collection revenue. Individual letters are issued where decline in toll revenue is considerably high for which responsibility of Project Directors may also be fixed.

Under the circumstances stated above, Project Directors are again directed to make sure that in no case revenue collection should decline without proper justification. Since the quantum of traffic is increasing about 10%, collection must also improve by about 10% regularly. It is also intimated that in case they fail to stop pilferage, manipulations & in stepping up collections as stated above, the matter will be viewed very seriously and adverse entries in ACR may also be recorded.

M - 17.3.10

(J K Pandey)

Chief General Manager(CO)

To,

All PIUs/CMUs/ROs
National Highways Authority of India,

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Copy to:

Member(Admn.) – for kind information