



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(पोत परिवहन, सड़क परिवहन और राजमार्ग मंत्रालय)
National Highways Authority of India

(Ministry of Shipping, Road Transport and Highways)

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5th April, 2010

CIRCULAR No. NHAI/Commercial Operations/118

Sub: Issuance of duplicate tickets and tampering with server at toll plazas.

It has been found in various discreet assignments conducted at Head Office level that fee collecting agencies are using duplicate tickets at various toll plazas. Cases have come to our notice regarding tampering with server and use of software facilitating deletion of vehicle crossing entries, conversion of heavy vehicles into cars etc. and thereby misappropriating the public money. This is very serious offence and not possible without mutual involvement of fee collecting agency, server maintaining agency and agency providing round the clock supervisors.

Under the circumstances stated above, all Regional Heads are requested to have a strict monitoring as per circular no.111 dated 20.11.2009 to check the above issues and instruct Project Directors to be more vigilant in general and specifically with respect to manipulation in server data. Any lapse on the part of Project Directors be viewed seriously. Wherever issuance of duplicate tickets and tampering with server are found, criminal cases may be registered against concerned agencies engaged at toll plazas.

This is issued for strict compliance.

M-5-4-10
(J K Pandey)
Chief General Manager(Commercial Operations)

To,

All Regional Officers, NHAI

Copy to: All PIUs/CMUs

Copy to: Member(A)/Member(F)/Member(T)SIP/Member(T)BNS/Member(T)VLP
PS to Chairman/all CGMs/CVO/all GMs/Librarian/
Director(Self Employment), DGR, Ministry of Defence, RK Puram, New Delhi/