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भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(सड़क परिवहन और राजमार्ग मंत्रालय)
National Highways Authority of India

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(Ministry of Road Transport and Highways)

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G-5 & 6, Sector-10, Dwarka, New Delhi-110075

NHAI/CMC/Misc./2013

June 12, 2013

CIRCULAR

Sub: **PPP and EPC Project's Stakeholder's Grievance Redressal Committees**

To address the grievances of the PPP/EPC (Item rate and turnkey) stakeholders, two Grievance Redressal Committees viz., "PPP Grievance Redressal Committee" (PPP GRC) and "EPC Grievance Redressal Committee" (EPC GRC) has been constituted vide Circular dated 13.05.2013. Also procedure for submission of grievances to these Committees has been outlined in detail vide Circular No.NHAI/CMC/Misc./2013 dated 13.05.2013 and Circular No.NHAI/CMC/Misc./2013 dated 24.05.2013.

It has been observed that while grievances are being received and being heard in the PPP GRC, for PPP projects (two meetings has since been held on 20.05.2013 and 03.06.2013 and the third meeting is scheduled to be held on 17.06.2013), however, no grievance has since been received for the consideration of EPC GRC for EPC projects.

All concerned are, therefore, requested to send their grievance, if any, for EPC project for consideration of EPC GRC.

This issues with the approval of Competent Authority.

R.B.Sinha
(R.B.Sinha)

General Manager(CMC)

To,

ALL NHAI officers at HQ/All ROs/ALL PIUs

PS to Chairman

PS to all Members

NHBF