



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण  
(सड़क परिवहन और राजमार्ग मंत्रालय)  
**National Highways Authority of India**

(Ministry of Road Transport and Highways)  
जी-5 एवं 6, सेक्टर-10, द्वारका, नई दिल्ली-110075  
G-5 & 6, Sector-10, Dwarka, New Delhi-110075

दूरभाष / Phone : 91-11-25074100/25074200  
फैक्स / Fax : 91-11-25093507 / 25093514

**NHAI/Policy Guidelines/SoP on Contractual Disputes/2020**  
**Policy Circular No. 2.1.34/2020 Dated 31<sup>st</sup> January, 2020**

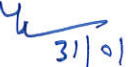
[Decision taken on File no. 11011/5/2007-Vallarpadam (Arb.) of Kerala Division, NHAI, HQ]

**Sub: Appearance of Officers of NHAI before Ld. Arbitral Tribunals in terms of the Affidavits filed by them on the advice of Advocates/Law Firms of NHAI.**

It has come to the notice that the officer of NHAI, who filed the Affidavit on behalf of NHAI before Ld. Arbitral Tribunal (AT) did not appear before Ld. AT for testimony of the Affidavit despite the advice of Advocate of NHAI on the pretext that he was transferred and joined a new PIU. Such instances may weaken the case of NHAI and lead to adverse orders against NHAI.

2. Henceforth, the presenting officer of NHAI, who filed the Affidavit on behalf of NHAI before Ld. Arbitral Tribunal (AT), even if he is transferred to another PIU, shall attend the hearings before Ld. Arbitral Tribunal, as and when called for testimony of his Affidavit.

3. This issues with the approval of Chairman.

  
31/01  
(V.K. Sharma)  
CGM (Coord &Parl.)

- (i) All Officers of HQ/ROs/PIUs/CMUs/Site Offices.
- (ii) Hindi Officer for Translation in Hindi.
- (iii) Library - for hosting the circular in library site.