



भारतीय राष्ट्रिय राजमार्ग प्राधिकरण
(सड़क परिवहन और राजमार्ग मंत्रालय)
National Highways Authority of India

(Ministry of Road Transport and Highways)

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NHAI/F&A/Policy /2012-13/III-56 (i)

Date: 20.07.2012


Office Memorandum

Subject: - Action Plan to Mitigate Potential Areas of Corruption- Directions of Vigilance Section of MoRT&H regarding Issuance of NOC for Retail Outlets etc.

In accordance with the directions received from Vigilance Section, MoRT&H, the following is conveyed for strict implementation in NHAI.

In order to improve transparency and accountability in the functioning of NHAI, it has been decided that for processing proposal for issuance of NOC for retail outlets and access to private properties, the delivery will be based on the policy of "first come first serve" basis. The Time limit of 30 days for processing of NOC cases is to be scrupulously enforced. All CGMs/GMs in HQ and ROs/Project Directors in field units are therefore directed to ensure that all requests for issuance of NOC of retail outlets and access to private properties etc. are processed on "first come first serve basis". A register should be maintained by each Division/ROs/PIUs to monitor the disposal of request for NOC on "first come first serve" basis.

Any instance, where a proposal received subsequently is processed out of turn, before processing the proposals received prior to that, will be viewed seriously.


(Dr. J.N. Singh)
Member (F)

To,

1. All CGMs/GMs/DGMs/Managers in HQ
2. All CGMs (ROs)
3. All Project Directors of PIU/CMUs

Copy to,

1. PS to Chairman
2. PS to All Members
3. PS to CVO
4. Hindi Section/Librarian