



**भारतीय राष्ट्रीय राजमार्ग प्राधिकरण**  
(सड़क परिवहन और राजमार्ग मंत्रालय)  
**National Highways Authority of India**

(Ministry of Road Transport and Highways)

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No.11041/218/2007-Admn.

12.07.2013

**POLICY MATTERS – TECHNICAL (139/2013)**  
**(Decision taken on File No. NHA/13013/CGM (CO)/2013)**

**Sub: Monitoring of Traffic on the Project Highway and various facilities under DBFOT (Toll/ Annuity) / OMT Projects.**

Article 29 of MCA indicates the target traffic & target date and provides to modify the concession period based on the actual average traffic on the target date. Sub-Article 29.2.3 requires monitoring of average daily traffic in the accounting year vs design capacity of the project highway. Further, the Concessionaires are required to submit monthly fee statements (Schedule- M) and weekly traffic census reports (Schedule-N). These provisions or similar provisions may be there in various Concession Agreements of DBFOT (Toll / Annuity) / OMT Projects. The provisions also exist for installation of electronic traffic counters (AVCC) as part of tolling systems (Ref. Standards & Specifications on Toll Plazas), weigh-in-motion equipment and facilities like ambulance, route patrol, crane, rest areas, truck lay byes, bus bays, water kiosks, toilets, etc.

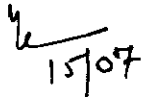
2. Various complaints / instances on under reporting of traffic, over-charging of fee rates, not giving concessions / discounts to local & frequent users, non-provision / sub-standard provision and poor maintenance of various facilities cited above, etc. are being received by NHA, HQ. In order to monitor various provisions in the Concession Agreements and compliance of the Concessionaires, the following mechanism is prescribed, henceforth, for strict compliance:

- i) The provisions of electronic traffic counters (AVCC), weigh-in-motion equipment, facilities like ambulance, route patrol, crane, rest areas, truck lay byes, bus bays, water kiosks, toilets etc., as provided in the Concession Agreement shall be completed before issuing Provisional Completion Certificate.
- ii) The traffic reported by the Concessionaires shall be checked once in a month by the PDs at all the Toll Plazas under their jurisdiction. During such inspections, PDs may also examine the functioning of AVCC, actual traffic vs traffic projected in the toll system of the Concessionaire, the system of the Concessionaire to issue passes to local and frequent users, rates approved / validated by NHA vis-à-vis the actual rates charged quality/ standard & maintenance of various facilities provided by the Concessionaires, etc. PDs shall submit a monthly report to ROs, beginning from the month ending 30.06.2013, covering the above aspects.

iii) ROs shall review the above reports of PDs and take necessary actions as per the provisions of the Concession Agreements on various deficiencies of the Concessionaires reported by PDs. ROs shall furnish a quarterly report giving a summary of the above aspects / actions taken to Technical Division & CO Division at NHAI HQ, beginning from the quarter ending 30.06.2013. ROs shall specifically propose in these quarterly reports about the project highway / Toll Plazas requiring traffic sampling independently by NHAI (Ref. Article-22 of MCA) where the traffic on the project highway/ Toll Plaza reached 75% of the target traffic / design capacity or ROs have reasonable doubts over the correctness of the traffic reported by the Concessionaires.

iv) At NHAI, HQ, while Technical Divisions shall take necessary action on the Concessionaires as per the reports of ROs, CO Division shall undertake the traffic sampling at the locations proposed by ROs and also repeat the traffic sampling as required, to determine the actual traffic on the project highway. CO Division shall inform the results to the concerned Technical Division / RO for taking necessary action as per provisions of the Concession Agreement.

3. This issues with the approval of Chairman.



(V.K.Sharma)  
Chief General Manager (Coord. / LA)

To,

**All officers and employees of HQ/ROs/PIUs/CMUs/Site Offices**